

Oct 25, 2023

USPS Mailbox located on White Oak Springs Dr – Reported by homeowner on White Oak Trace Dr, that the United States Postal Service (USPS) mailbox was found opened. It is unknown if it was vandalized and broken into, or if it was accidentally improperly closed the last time mail was delivered/serviced. When possible, please take pictures in case they are later needed and please share them with your HOA Board so they can be included in this Crime Awareness Corner.

After some quick thinking on the homeowner's part, one side was closed, but the other side is not fully close because of a lever that needed to be closed first and not secondly. Hopefully after the next mail delivery/service is completed, both sides will be properly close, and this is resolved.

Please be vigilant and if you see something like this, it can be reported to the HOA Board and APM (Action Property) but will need to be reported to the USPS.

After an online search for "who to phone if the community mailbox is broken, I got this result:

If your community's cluster mailbox is broken or missing and you need a new one, you can call (713) 226-3608 or email HoustonGrowthManagement@usps.gov.

In this case, the HOA Board was contacted by text and phone, and pictures were taken. If the crime is actively taking place, please immediately contact the following numbers to report this:

If it's an emergency, call 9-1-1

Otherwise call the Sheriff's Department (713-221-6000, option #1)

Email pictures and a report to the HOA Board at WOSHOABoard@gmail.com so we can keep our neighbors aware of these incidents and lookout for each other.

